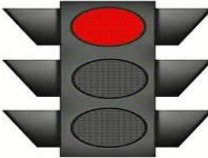
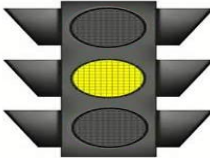


# LMPD PRIORITY 1 - PICKUP TO DISPATCH IN 105 SECONDS

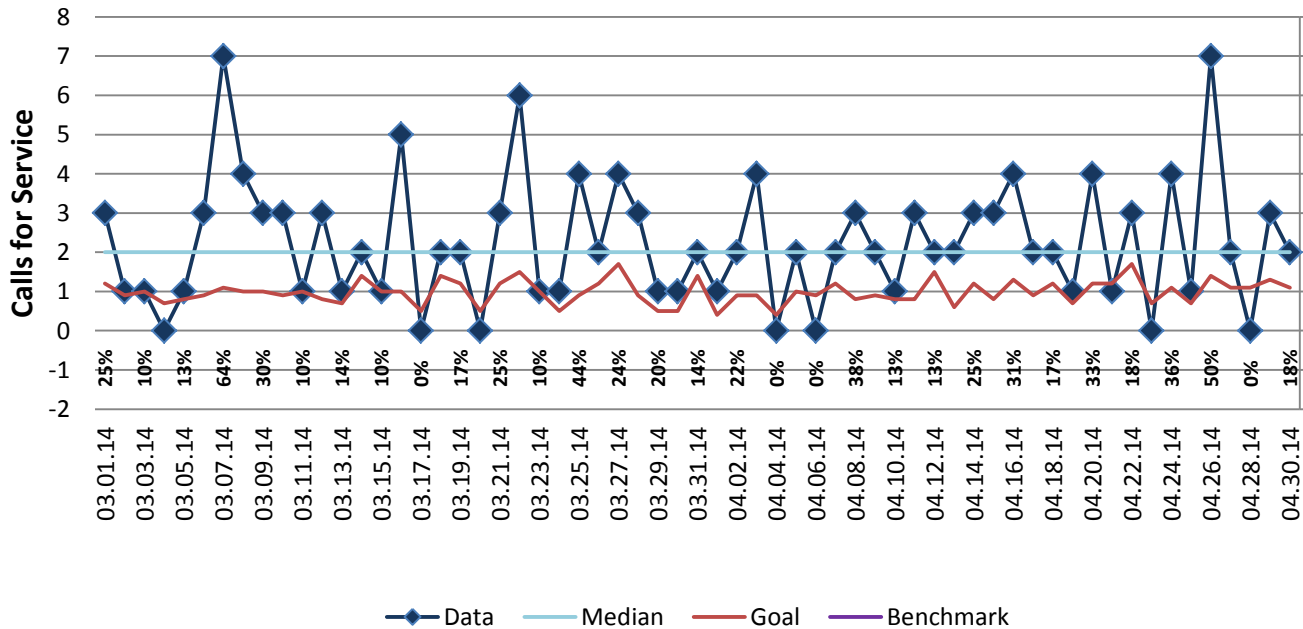
Emergency Management Agency

5/19/2014

Measurement method		Why measure?		What is our goal?	
The number of PRIORITY 1 Level Calls that were not dispatched from 911 Dispatch to an LMPD unit in 105 seconds		To enable the most efficient and correct response possible to emergency calls		Dispatch 10% or less LMPD P1 calls in more than 105 seconds.	
How are we doing?					
03.31.14-04.30.14 1 Month Goal	03.31.14-04.30.14 1 Month Total		04.30.14 Goal	04.30.14 Actual	
31	68		1	2	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

## LMPD PRIORITY 1 - PICKUP TO DISPATCH IN 105 SECONDS

Good



LOUISVILLE METRO  
OFFICE OF  
PERFORMANCE  
IMPROVEMENT

